

Help Lottery - Terms and conditions



1. These Terms and Conditions are the rules of the County Air Ambulance lottery (Herein known as The Charity Lottery Draw). By joining and playing the draw, the entrant is bound by these rules. You may not accept all or any part of these rules, and your participation in the draw will be cancelled if you reject any or part of the following.
2. The Charity runs a lottery on behalf of The Charity with the sole beneficiary after prizes and expenses being The Charity. The lottery is licensed and regulated by the Gambling Commission under the Gambling Act 2005. Licence No. 000-032559-N-314608-006 in accordance with the gambling act 2005 and for this purpose is defined as a "Society Lottery".
3. The Charity wishes to conduct its lottery in a fair and socially responsible way, and to endorse responsible gambling. We will review the terms and conditions six monthly as well as updating them as required by law from time to time
4. The responsible person is Arthur Worthington who may be contacted at the address at the end of this document. The responsible person is not eligible to play The Charity Lottery
5. Each Chance in the lottery cost £1 and only all participants who have paid the subscription before the commencement of the draw will be eligible and have equal chance to win a prize.
6. To promote responsible gambling we will only allow any individual to purchase up to 20 chances per week
7. To enter the draw you must be aged 16 years of age or over. It is an offence for anyone under the age of 16 years to participate in a lottery. The Charity will, where appropriate, carry out checks to verify this requirement, if necessary including seeking confirmation from relevant agencies that can provide such information.
8. Should a prize winner be found to be under the age of 16 we will refund their money and withhold the prize, additionally the charity reserves the right to reclaim any prizes issued in error.
9. The Prize fund will be 30% of total proceeds up to a maximum of £1500 per week
10. The draw will be made by a random number generator every Friday and will be witnessed by two people. The winning numbers will be published on the charity website www.helpappeal.org.uk no later than 1 working day after the draw has taken place. To request a list of winners please contact the responsible person named at the end of this document.
11. Winners will receive their prizes by cheque or bank transfer no later than ten working days after the draw has taken place, addressed to the details of the player held by the lottery on the day of the draw. Winners do not have to make a claim and all prizes will be paid automatically. All winners will be notified by post.
12. All participants in the draw are responsible for providing the charity with up to date contact details. The charity will not be liable for any loss incurred by the entrant caused by the failure of the entrant to inform the charity of any changes or errors to their details.
13. The Charity reserves the right to postpone any lottery draw for a period of no longer than 14 days; in the event of an emergency. Details of any postponement will appear on the charity website www.helpappeal.org.uk
14. Any uncashed or unclaimed prizes will be deemed as a donation to the Charity after the period of six months.
15. New members will be sent a welcome letter advising them of their randomly selected draw number(s) and a personal membership number. This communication will also include if relevant details of the Direct Debit guarantee and any other relevant information to be able to satisfy legislation.

County Air Ambulance HELP Appeal, P.O. Box 999, Walsall WS2 7YX

T: 01922 618058 | E: info@helpappeal.org.uk | W: www.helpappeal.org.uk

An Independent Charitable Trust. Registered Charity in England and Wales (1057063) and Scotland (SCO45963)



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16. Payments can be made by direct debit or advance cheque. We do not accept cash as payment for lottery chances. If we receive any cash by mistake we must:
 - Inform the customer that we do not accept cash
 - Return the cash to the customer by special delivery
 - Record the date received and date returned.
17. The Charity will comply with all Data Protection Act requirements to protect your personal data. Any individual has the right to request information held about them. To gain access to this information, please contact the responsible person for the lottery at the end of this document.
18. The Charity cannot accept liability for the loss of or delays in or theft of any communication sent by post, email or fax, nor for any delays in the banking system.
19. Membership may be cancelled at any time, although those received after 12:00 hours on a Thursday may not be actioned until after the weekly draw. To cancel please contact the lottery on **01922 220555** or email us on lottery@helpappeal.org.uk If members cancel, any refund of advanced payments will be at the discretion of the responsible person. Refunds will be made within 10 working days of the request being accepted.
20. All monies received as advanced payments will be held in a ring fenced bank account prior to each draw being made, and will not be applied to any other use than that of funding entries into the draw prior to the draw. In the event of the society becoming insolvent no guarantee is implied or given that refunds will be made. This covers the 'Basic' Risk rating as identified by the Gambling Commission. Further information can be found at www.gamblingcommission.gov.uk
21. We reserve the right not to accept an application, or to cancel an existing subscription without giving reason and at our absolute discretion.
22. Members wishing to self-exclude can do so by contacting the Lottery Office, but will not be able to re-join the lottery for a period of 6 months from the date of self-exclusion. Further details and a self-exclusion request form on www.helpappeal.org.uk
23. All complaints or disputes will be dealt with in accordance with our policy, a copy of which is detailed in our Complaints and Disputes Procedure.
24. The Charity is a member of The Lotteries Council. This organisation makes a financial contribution on behalf of their members to the Responsible Gambling Trust a charity that carries out research into problem gambling and the treatment of problem gambling. If you are gambling more than you want to or are concerned that an individual may be a problem gambler, advice is available at www.gamcare.org.uk or contact the national telephone helpline free on **0808 8020 133** from 8am to midnight seven days a week.
25. The charity reserves the right to make changes to these rules and will publish any changes 28 days in advance on the charity website, as required by law.
26. Registered Charity No. 1057063
Lottery Licence Number Licence No. 000-032559-N-314608-006
Gambling Commission Responsible Person: Arthur Worthington. Registered address: PO Box 999
Green Lane, Walsall WS2 7YX , Telephone 01922 220555

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